



## **recycle** for Merseyside

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# Merseyside Waste Disposal Authority Annual Review & Best Value Performance Plan 2008



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**MERSEYSIDE WASTE DISPOSAL AUTHORITY**



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# Foreword

Welcome to the new style Merseyside Waste Disposal Authority Annual Review. This year's edition is a much scaled down version of what has gone before. We decided on this format simply because it uses less resource, energy and money to produce than what we have previously done, but still helps to profile the work we are doing for you the taxpayer.

The task in managing hundreds and thousands of tonnes of waste is not an easy one. It wasn't so long ago that people were quite content for all our 'rubbish' to be buried in huge holes in the ground. These days we're only too aware of the situation we as a society have found ourselves in – we are creating too much waste, reusing or recycling too little and not getting enough value from what we're throwing away.

The good news is things are definitely changing for the better and we at MWDA we are optimistic for the future. Here on Merseyside our District Council partners have introduced efficient kerbside recycling collections which are capturing tonnes of material which was only recently ending up in landfill. Our own Household Waste Recycling Centres are still recycling over 40% of material that comes through the gate. This means that Merseyside now has a recycling rate of 29.32%. This is a great achievement considering just a few years ago we were struggling to hit double figures.

None of this would have been possible without the enthusiastic support which has been shown and practiced by Merseyside residents. We know that it can be hard and inconvenient to change the habits of a lifetime, but householders have really taken to recycling. More importantly less waste is being created in the first place. In doing so fewer resources are being consumed, less pressure is being put on the planet and we are ultimately living within sustainable boundaries which will help maintain a healthier environment.

As we progress our £3 billion procurement for new waste management facilities we are asking the public to trust us to deliver what we think are the best solutions for Merseyside's problem. And it is a problem – if we don't dramatically cut the amount of material we're sending to landfill then we could face multi-million pound fines which will have to be paid by the council taxpayer. These new, world-class technologies will manage the waste which hasn't or can't be recycled, and at the same time it will create local jobs and community amenities.

A more environmentally aware society is emerging, one that is concerned about the way the planet is being treated and one that is prepared do something about it. We are optimistic that over the next few years we (along with our District Council partners and you the taxpayer) can turn Merseyside's current problem into a positive – that material which goes into your bin can be reused, recycled or turned into energy and used as a valuable resource.

It is a challenge - but a challenge we are looking forward to.



**Carl Beer**  
Director



**Councillor Kevin Cluskey**  
Chairperson

# Corporate Planning

The Authority's Corporate Plan identifies our Vision, Aims and Objectives and the performance improvements we intend to deliver through our strategies over the next three years. We use this plan to identify four major programmes of work and from this we can identify and implement projects which contribute to the delivery of the Corporate Plan.

Our latest Corporate Plan can be found on our website at [www.merseysidewda.gov.uk](http://www.merseysidewda.gov.uk) or hard copies are available upon request.

We monitor our Plan by using a Performance Management Framework which provides a 'Golden Thread' linking our Corporate Vision, Aims and Objectives to the objectives to be achieved by each of our projects and then through to individual staff work programmes. Through our staff development scheme, each member of staff is assigned to specific projects to utilise and enhance their skills.

## **Contract Approach**

The Authority manages some of its services through major contracts and projects – this involves individual contractors delivering on behalf of MWDA.

The Authority aims to ensure that through detailed monitoring these contractors deliver quality services in accordance with the agreed contract and that any issues or problems are dealt with in a timely manner in accordance with agreed procedures.

In all such contracts the Authority takes full consideration of the Code of Practice on Workforce Matters in Local Authority Service Contracts that in turn addresses any issues under the Transfer of Undertakings (Protection of Employment) Regulations (TUPE).

## **Scrutiny Activity Report 2007/08**

The Authority's Scheme of Delegation provides for the following types of decisions:

- Key Decisions which are taken by Members at Authority meetings;
- Executive Decisions which are taken by officers in consultation with Members; and
- Administrative Decisions which are taken by officers.

The Scheme of Delegation sets out the parameters which define the level of a decision. A copy of the latest Scheme of Delegation is available from our website or upon request.

The Authority's scrutiny function is provided for within the Procedural Rules. In practice, scrutiny items are considered where a proposal for an Executive Decision has been 'called in,' because two or more Members have objected to the proposal.

## **The following Executive Decisions were taken during 2007/08:**

To approve a proposal for settlement of outstanding contractual financial claims in relation to the Bidston Integrated Waste Management Facility.

## **The following Executive Decisions were called in for scrutiny during 2007/08:**

To approve the proposed Commercial Vehicle Permit Scheme in order to restrict the use of certain classes of vehicle delivering waste to Merseyside Household Waste Recycling Centres (HWRC's) with the aim of reducing congestion, increasing safety and prevention of Commercial or Industrial (trade waste) being deposited at the HWRC's.

The proposal was referred for scrutiny to the Authority meeting held on 22nd June 2007 where the proposal was rejected.

## **Corporate Social Responsibility**

Corporate Social Responsibility (CSR) is a voluntary process whereby organisations take responsibility for the social and environmental consequences of their activities whilst engaging with stakeholders to ensure there is continuous improvements.

MWDA believes that everyone should share in the benefits of social responsibility. This means treating all living things fairly and equally, including those yet to be born, as well as meeting our own present needs is at the heart of social responsibility. We recognise that our activities

extend beyond just simply offering a solution to treat and dispose of waste. We are committed to reducing our use of natural resources, reducing emissions to land, air and water and preventing the generation of waste. In addition, we aim to make continuous improvements to our environmental performance.

The following is a list of the actions and activities which the Authority has undertaken or implemented to date in terms of social and environmental performance:

- Produced a draft set of CSR principles for agreement with stakeholders and staff;
- Developed an Employee Training and Development Programme;
- Engaged with our six partner Authorities in the development of Local Strategic Partnership Local Area Agreements and Sustainable Community strategies;
- Introduced sustainability into the contract evaluation process and undertaken various sustainability appraisals of policies and projects;
- Identified that current waste management practices at HWRCs reduced our carbon footprint by 28,500 tonnes in

2006/07;

- Implemented an Environmental Management System to the international standard of ISO 14001: 2004 for our offices and closed landfill sites;
- Facilitated a 'meet the bidder day' between local social enterprises, voluntary organisations and the companies bidding to be the Authority's waste management partner;
- Developed a partnership with Faiths4Change, a multi-faith organisation to deliver our award winning Community Swap Days; and
- Reduced our office waste and increased our office recycling year on year for the past three years.

Our next steps in 2008 will be to:

- Complete a 'where are we now' CSR status report and to ensure integrity, the Authority will appoint an independent body to undertake a review of our findings and where necessary provide future direction;
- Establish baseline data in readiness of implementing a Carbon Management Plan; and
- Sign up to the Nottingham Declaration on Climate Change.



MWDA organised a series of compost giveaways last year

# Our Strategies

We have a range of strategies that provide structure to key areas of our works and service delivery. The strategies also provide structure for forward and future planning as well as linking in with the work of key partners and stakeholders.

## Strategy and Partnership Development

The Merseyside Waste Partnership (MWP) consists of MWDA, its five district Councils and Halton Borough Council.

The Joint Municipal Waste Management Strategy (2005) (JMWMS) sets the Partnership's vision to sustainably manage waste across Merseyside. It was updated during 2007/8 to take account of the national Waste Strategy 2007, new legislation and best practice but the aims and objectives of the 2005 strategy have not changed. The updated strategy is being ratified by the districts during 2008.

The JMWMS includes a new Waste Prevention Strategy. MWP joined the WRAP Home Composting Campaign in March 2007 and over 9000 home compost bins were sold during the financial year. The programme will continue in 2008/9. MWDA also won the Bronze Award at the National Green Apple Awards in 2007 for our Swap Days initiative.

MWP is being developed to contribute into the new Liverpool City Region structure. The Senior Officers Working Group is delivering the Strategy through specific work streams including performance, data, operations, joint communications and education.

Two Inter Authority Agreements (IAA) are in development to clarify and strengthen the roles and responsibilities of the partner authorities. The first IAA is between the partners on Merseyside. The second IAA is between MWDA and Halton Borough Council. These IAAs are scheduled for completion in 2008.

MWDA has a new statutory role in key activities. Under the Local Government and Public Involvement in Health Act 2007, we are a partner authority for the development of each District Council's Local Area Agreement (LAA), targets and Sustainable Community Strategy. We have actively engaged with our Local Strategic Partnerships on how sustainable waste management can benefit the environmental economy and tackle key issues such as climate change, energy and building sustainable communities. To ensure MWDA is ready to respond and assist in the case of any civil emergency, under the Civil Contingencies Act, we are completing a Business Continuity Plan in conjunction with our partners. MWDA is also developing plans to ensure that the delivery of services can continue in the event of any incident taking place and ensuring normal delivery is resumed as quickly as possible.

We work with a range of regional partners, national bodies and central Government to take forward the wider waste issues including the North West Waste Committee and Regional Technical Advisory Body to develop the Regional Spatial Strategy.

We represent Merseyside on the National Waste Partnership Forum and actively engage with DEFRA on the development of new policies and legislation e.g. Joint Waste Authorities.

## Procurement Strategy

MWDA, on behalf of the Merseyside Waste Partnership, is in the process of procuring new multi-billion pound waste management contracts for 2008/09.

Waste needs to be diverted away from landfill otherwise we could face financial penalties - potentially an additional £35 million every year.

These penalties could ultimately be met by the Merseyside public through increased Council Tax charges and so a new contract which will deliver new facilities to help recycle more waste and more efficient methods of processing and disposing of waste is essential.

In May 2006 we put forward an outline business case for a waste PFI project to deliver a long term 25 year waste management solution in the area. We have been successful in securing approval for £90 million of PFI credits from

DEFRA following the submission of the Outline Business Case. The Case set out in some detail what we are seeking to provide in the way of new facilities, sites, technologies and the likely costs associated with the proposed contract arrangements.

The Merseyside Waste Partnership intends to look at a multi-contract approach to waste management for the future:

**Recycling** - The new Recycling contract could potentially supplement existing facilities on Merseyside with new Material Recycling Facilities, Transfer Loading Stations, In Vessel Composting/Anaerobic Digestion and Composting and Household Waste Recycling Centres.

**Recovery** - The new Recovery contract will cover a long-term 25 year period and will include residual waste treatment and transportation to landfill.

**Landfill** - Although Landfill is not the preferred method of waste management there will still be a high level need in Merseyside for the foreseeable future.

As part of the changes to the

waste management contract District Councils are also playing their part. With the Waste Disposal Authority they have prepared and agreed Action Plans in line with the Joint Municipal Waste Management Strategy for Merseyside. The Plans include the changes that Councils will need to make in their kerbside collections and recycling if they are to achieve improved recycling rates.

MWDA, on behalf of the Partnership, will continue the negotiation and tendering process in the form of competitive dialogue with the Waste Management Sector to help appoint a new range of contractors to help deliver value for money waste management for the residents of Merseyside.

### **Procuring new waste facilities – planning and sites**

MWDA has made significant progress over the past year in its plans to procure new waste contracts for its existing Waste Management and Recycling and proposed Resource and Recovery activities. In order to deliver the new facilities needed for these contracts effectively, the Authority has developed a detailed

Planning Strategy that includes a thorough site selection process.

- In line with the process used by the 'Waste Development Plan for Merseyside' (a document that will set out planning policies for waste management facilities on Merseyside when it is formally adopted in late 2010) the Authority, with advice from its planning advisors, have developed a detailed assessment of sites across Merseyside that could be suitable for new waste facilities.
- Sites were examined to see what size and sort of facilities they could accommodate and if there were any formal restrictions on them that could prevent development (for example, some ecological interest of international importance).
- Sites were ranked according to how close to main roads and good transport links they were and distance from residential areas.
- This process produced a short list of sites ranked according to their suitability.
- The highest ranking sites on the list were compared to see which were most deliverable and were visited by MWDA's planning advisors and dis-

cussed with planning officers for their input to be included in the assessment.

- All the information was used to produce a league table of preferred sites, the highest ranking of which are being moved into a phase where the Authority negotiates the use and control of each site.

Planning applications will be now be brought forward by MWDA for new waste facilities on the preferred sites. Each application will go through the statutory planning process, including an opportunity for local people to learn more and give their comments to both MWDA and the local Council. The decision to grant permission for the development of the new facilities will be made by the local Council in whose area each site falls.

### **Education and Awareness Strategy**

We are developing an Education and Awareness Strategy to engage with partners, schools, community groups, residents and other stakeholders to raise awareness and understanding of current and future sustainable waste management practices and services. The programme

aims to inspire actions that change peoples' behaviour at home, in school and in work, and encourage everyone to take responsibility for their own waste and to reduce, reuse and recycle.

As part of this programme we, together with our contractor Mersey Waste Holdings Ltd, conducted 66 visits to our Household Waste Recycling Centres by school groups and community visits to the Bidston Integrated Waste Management Facility. By conducting this visit programme, we engaged with over 900 school children and 330 members of community groups during the year and feedback has been very positive. We will use the feedback to inform and improve the

quality of the visit and education programme that we and our contractors will provide in the future.

We also support innovation in ways to raise awareness. We have continued to lead on the use of the Planit Waste learning simulation with over 13 interactive workshops for Merseyside through a DEFRA funded programme. The programme's focus on improving long term decision making and partnership building has proved very popular for Local Authority members and officers and other participants. We have also been involved with a successor simulation Planit Merseyside which addresses governance and Local Area Agreements.



Manual sorting at the Bidston Materials Recovery Facility

## Monitoring our Performance

To improve the services we provide to you we use Best Value Indicators. Best Value is the duty of continuous improvement for local authorities as set by the Local Government Act 1999.

In the past we have conducted best value reviews, which look at how we provide services. These reviews include talking to the people who use, and could use the services. We ask them what they think of the service and what improvements would help them.

We also look at our performances and see how we are doing, comparing ourselves to others who provide similar services. The review will look at different ways of providing services, to see if there are alternatives that could improve what we do.

The objective of Best Value is to ensure that management and business practices in local gov-

ernment deliver better and more responsive public services.

Best Value in local government is about local authorities and councils:

- Balancing quality service provision against costs;
- Achieving sustainable development;
- Being accountable and transparent, by engaging with the local community;
- Ensuring equal opportunities;
- Continuously improving the outcomes of the services they provide.

## Best Value Performance Indicators

Our Best Value Performance Indicators (BVPI's) include:

**Corporate Health Indicators** – to provide information on how we are performing on an organisational level. These indicators are prescribed nationally under Best Value legislation.

**Environmental Indicators** – to provide information on how we are performing on an environmental level, particularly in relation to waste disposal, recovery and recycling. These indicators are prescribed nationally under Best Value legislation.

**The Authority's Local Indicators** – to provide a broad view of our performance. These

indicators have been developed by the Authority to highlight particular areas of interest, specific to our type of organisation.

The following tables detail the outturn performance for the Best Value Performance Indicators for last year. They include an indication of how we are performing using the following key:

Arrow Direction:	
↑	Improved Performance
↓	Reduced Performance
→	Maintained Performance
Colour:	
■	Target Achieved
■	Target Not Achieved



Corporate Health Indicators		2006/07		2007/08		Note
		Target	Actual	Target	Actual	
BVPI 11a	The percentage of top 5% earners that are women	33.33%	33.33%	33.33%	0.00%	↓
BVPI 11b	The percentage of top 5% earners from black or minority ethnic communities	3.50%	0.00%	3.50%	0.00%	→
BVPI 11c	The percentage of top 5% earners who have a disability	3.50%	0.00%	4.30%	0.00%	→
BVPI 12	Average number of working days lost to sickness per employee	10.47 Days	12.93 Days	10.5 Days	12.43 Days	↑
BVPI 14	Early retirements (excluding ill health retirements) as a percentage of the total workforce over 50 years of age	0.20%	0.00%	0.41%	0.00%	→
BVPI 15	Ill-health retirements as a percentage of the total workforce	0.36%	0.00%	0.21%	0.00%	→
BVPI 16a	The percentage of Local Authority employees declaring that they meet the Disability Discrimination Act 1995 disability definition	3.50%	0.00%	4.30%	0.00%	→
BVPI 16b	....compared with the percentage of economically active disabled people in the authority area		4.30%		0.00%	Benchmark only
BVPI 17a	The percentage of local authority employees from minority ethnic communities	6.15%	6.56%	6.90%	6.25%	↓
BVPI 156	The percentage of Authority buildings open to the public, with suitable access for the disabled (approved Document M-2004)	100%	100%	100%	100%	→
BVPI 156x	Year of document M used to measure BV156				2004	

Environmental Health Indicators		2006/07	2007/08		Note
		Actual	Target	Actual	
BVPI82a	Total tonnage of household waste arisings - percentage recycled	13.92%	26% (combined with BVPI82b)	17.96%	↑
BVPI82b	Total tonnage of household waste arisings - percentage composted	8.60%	26% (combined with BVPI82b)	11.36%	↑
Combined BVPA82a+b		22.52%	26%	29.32%	↑
BVPI82c	Total tonnage of household waste used with Recovery	0.04%	0.07	0.04	→
BVPI82d	Total tonnage of household waste landfilled	77.44%	73.93%	70.66%	↑
BVPI82a (ii)	Total tonnage of household waste arisings - tonnes recycled	107,632	96,600	134,457.93	↑
BVPI82b(ii)	Total tonnage of household waste arisings - tonnes composted	66,452	83,500	85,030.62	↑
BVPI82c(ii)	Total tonnage of household waste arisings - tonnes used to recover heat, power and other energy sources	330	400	299.80	↓
BVPI82d(ii)	Total tonnage of household waste arisings - tonnes landfilled	598,562	623,200	529,066.91	↑
BVPI84a	Kg of household waste collected per head of population each year	565kg	589kg	549.72kg	↑
BVPI84b	Percentage change in the kg of household waste collected per head of population	0.01%	4.10%	-2.18%	↑
BVPI87	Cost of waste disposal per tonne for municipal waste (£)	£54.72	£55.50	£64.88	↓

## Household Waste Recycling Centres Performance

MWDA provides 14 Household Waste Recycling Centres across the region for residents to use for the recycling and disposal of household waste.

The Household Waste Recycling Centres (HWRC) percentages of waste recycled and composted or diverted from landfill are tabled below.

Total tonnage of waste deposited at Household Waste Recycling Centres - Percentage recycled and composted	2006/07		2007/2008		Note
	Target	Actual	Target	Actual	
Formby		52.70%		51.5%	↓
Sefton Meadows		32.60%		34.62%	↑
Otterspool		36.90%		38.51%	↑
Kirkby		42.80%		41.49%	↓
Rainford		41.70%		41.32%	↓
Rainhill		46.70%		45.82%	↓
Ravenhead		43.10%		41.72%	↓
Newton-le-Willows		48.00%		46.12%	↓
Bidston Moss		43.40%		36.49%	↓
West Kirby		51.50%		49.3%	↓
Clatterbridge		39.80%		39.29%	↓
South Sefton		51.00%		49.41%	↓
Southport		36.10%		36.42%	↑
Huyton		34.20%		37.89%	↑
<b>All sites – Household Waste</b>	<b>41.00%</b>	<b>40.50%</b>	<b>45.00%</b>	<b>40.22%</b>	<b>↓</b>
<b>All sites - Total Waste Diverted from Landfill</b>	<b>44.48%</b>	<b>50.30%</b>	<b>54.00%</b>	<b>50.76%</b>	<b>↑</b>

## National Indicators

Best Value legislation is being replaced by a Performance Framework for Local Authorities

and Local Authority Partnerships. Best Value Performance Indicators (BVPI's) have therefore been abolished and replaced by

a new set of National Indicators with effect since April 2008.

The National Indicators will be used by district councils in the development of their Local Area Agreements (LAA's) but will also be used by partners such as MWDA to develop stronger partnership working.

MWDA is required to produce the following National Indicators:

NI 191: Residual household waste per household.

The Government wishes to see a year on year reduction in the overall amount of residual

waste, in line with the position of waste reduction at the top of the waste hierarchy, through a combination of less overall waste and more reuse, recycling and composting of the waste that households produce. Local authorities have an important role to play in assisting their residents to reduce waste (as well as encouraging sorting of waste for recycling, re-use, home composting and other forms of home treatment of waste).

This indicator will be used to monitor Merseyside's performance in reducing the amount of waste that is sent to landfill, incineration or energy recovery.

NI 192: Percentage of household waste sent for reuse, recycling and composting.

This indicator measures the percentage of household waste arisings which have been sent by MWDA and the five Merseyside District Councils for reuse, recycling, composting or anaerobic digestion.

This is a key measure of Merseyside's progress in moving the management of household waste up the hierarchy, consistent with the Government's national strategy for waste

management. The Government expects local authorities to maximise the percentage of waste reused, recycled and composted.

NI 193: Percentage of municipal waste landfilled.

This indicator measures the proportion of municipal waste sent to landfill. Our aim is to divert more waste from landfill thereby reducing this percentage in line with the Government's strategy on waste and the waste hierarchy.



Bidston Moss restored landfill, Wirral

National Indicator	2007/08 Actual	2008/09 Target	2009/10 Target	2010/11 Target
NI 191: Residual household waste per household	847.35	TBC*	TBC*	TBC*
NI 192: Percentage of household waste sent for reuse, recycling and composting	29.57	TBC*	TBC*	TBC*
NI 193: Percentage of municipal waste landfilled	68.32	TBC*	TBC*	TBC*

\*Still to be confirmed at time of going to print



Glass being collected at the Bidston Materials Recovery Facility

## Finance

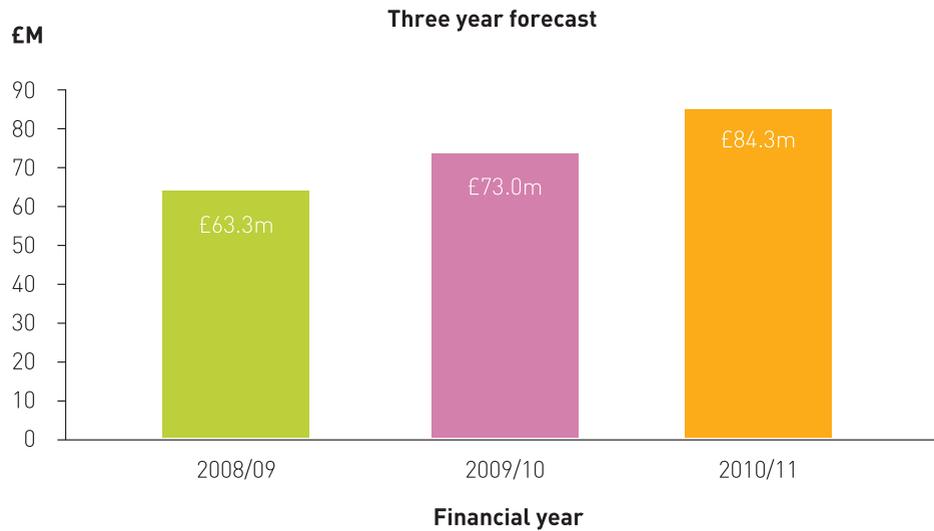
The need to improve recycling performance and attain greater diversion from landfill requires investment in new operational arrangements. This, together with continued increases in waste generation and in Landfill Tax rates, has a direct effect on the Authority's budget.

MWDA's Revenue Budget for 2008/2009 is shown below along with the comparative figures for 2007/2008.

### Three year forecast

The following also provides a three-year budget forecast based upon the known factors, which are expected to affect MWDA including continued Landfill Tax and waste arising increases. We also resolved to make contributions to reserves in anticipation of high costs involved in the tendering of waste processing contracts to replace landfill.

	2007/2008 Budget	2007/08 Actual	2008/09 Budget
	£M	£M	£M
<b>Disposal of District Waste &amp; Recycling Credits</b>	<b>21.9</b>	<b>26.3</b>	<b>31.1</b>
Waste Recycling Centre Provision	8.5	8.5	8.6
Other Costs	6.5	5.4	4.3
Landfill Tax	16.9	13.7	18.2
<b>Total Expenditure</b>	<b>53.8</b>	<b>53.9</b>	<b>62.2</b>
Less: Income	1.4	1.6	1.5
<b>Net Expenditure</b>	<b>52.4</b>	<b>55.5</b>	<b>63.7</b>
Authority Balances To (From)	2.4	(0.7)	(0.4)
<b>The Levy</b>	<b>54.8</b>	<b>54.8</b>	<b>63.3</b>



## Contact Information

We would be interested to know what you think about the contents of this Annual Review and Best Value Performance Plan. If you have any comments on our performance or require any further information, you can contact us at:

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17 North John Street  
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Tel: 0151 255 1444  
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### Freedom of Information Scheme

The Authority has an approved publication scheme prepared under the requirements of the Freedom of Information Act 2000, which details what information the Authority provides. The scheme is available on request

or on our website: [www.merseysidewda.gov.uk](http://www.merseysidewda.gov.uk) or by calling Tel: 0151 255 1444.

The Authority is responsible for the preparation of the Annual Review and Best Value Performance Action Plan and for the information and assessments set out in it, and the assumptions and estimates on which they are based. The Authority is also responsible for setting in place appropriate performance management and internal control systems from which the information and assessments in the Performance Plan have been derived. The Authority is satisfied that the information and assessments included in this document are in all material respects accurate and complete and that the actions are realistic and achievable.

## Having your say

We recognise the importance of effective communication, particularly with its customers and service users to develop services and improve our performance.

There are several ways in which members of the public can contribute to the our work. You can:

- Provide valuable feedback through our Comments and Complaints Procedure. A comment might be how pleased you are with a particular service, a member of staff or a suggestion on how we could do better. A complaint may be about delay, lack of response, discourtesy, failure to consult or about the standard of service you have received;
- Contact us directly by telephone, letter or email if you have a particular matter you need advice on and your query will be dealt in line with our Customer Care Policy;
- Submit a petition which will be heard by a panel of officers and Members in line with our Procedural Rules;
- More formal questions can be posed by members of the public at Authority Meetings in line with our Procedural Rules;

- Participation in specific consultation exercises.

So please let us know if:

- You think we have done something wrong;
- We have not done something that we said we would do;
- You are not satisfied with a particular service or set of services that we provide;
- You think that we have done something right;
- You have a suggestion about our work or services.

### Other formats

Merseyside Waste Disposal Authority (MWDA) is the local authority responsible for managing, recycling and disposing of the waste produced by local residents in partnership with the five district councils on Merseyside. MWDA works with the individual councils who are known as Waste Collection Authorities.

This document can be made available in large print, Braille and audio-tape and in other languages. Please contact Merseyside Waste Disposal Authority on Tel: 0151 255 1444 or email: [enquiries@merseysidewda.gov.uk](mailto:enquiries@merseysidewda.gov.uk).



Merseyside Recycling Centres recycled over 40% of material last year



"سلطة التخلص من النفايات بمقاطعة "ميرسيسايد"  
(MWRDA) Merseyside Waste Disposal Authority هي السلطة المحلية المسؤولة عن التعامل مع النفايات المنتجة من قبل السكان المحليين وإعادة تصنيعها والتخلص منها بالاشتراك مع مجالس المقاطعة الخمسة في "ميرسيسايد". تعمل سلطة التخلص من النفايات في "ميرسيسايد" مع المجالس الفردية المعروفة بسلطات جمع النفايات لضمان التخلص من النفايات المنزلية بأمان. كما أن السلطة مسؤولة عن المراكز الـ 14 "لإعادة تصنيع النفايات المنزلية في عموم مقاطعة "ميرسيسايد".

يمكن توفير هذه الوثيقة بالحروف المطبوعة الكبيرة لضعاف البصر، وبطريقة "برايل" للمكفوفين وعلى أشرطة سمعية وبلغات أخرى. يرجى الاتصال هاتفياً بسلطة التخلص من النفايات بمقاطعة "ميرسيسايد" على الرقم: 0151 255 1444 أو عبر البريد الإلكتروني على العنوان التالي: enquiries@merseysidewda.gov.uk

मार्सिसाइड वॉरेस्ट डिसपोजल अथॉरिटी (MWRDA) एक ही स्थानीय कर्तृपक्ष, यासेन दायीरु हल्ला स्थानीय वासिनासेन आवर्जना वा बर्ज पदार्थ बावस्थापना, रिसाइक्लिंग एवम् नष्ट करण। यारा मार्सिसाइडेन पॉइंट डिस्ट्रिक्ट काउंसिलेन साथे पार्टनरशीपेन शिथित करण करण। MWRDA पृथक पृथक काउंसिलेन साथे काज करे, यासेनके वॉरेस्ट कालेक्शन अथॉरिटी बला हय, यारा गृहस्थानी आर्जनन निरापणे नष्ट करण हखे किना आ निश्चित करण। मार्सिसाइड वॉरेस्ट 14 टि "गृहस्थानी वॉरेस्ट रिसाइक्लिंग" सेण्टरसेन दायीरुत एही कर्तृपक्षेन।

এই ডকুমেন্ট বড় প্রিন্ট, ব্রেল, অডিও আকারে এবং অন্যান্য ভাষায় পাওয়া যায়। সন্ম করে মার্সিসাইড ওরেস্ট ডিসপোজাল অথরিটির সাথে যোগাযোগ করুন ফোন: 0151 255 1444 ই-মেইল: enquiries@merseysidewda.gov.uk

墨西賽德郡廢棄物處置管理局 (Merseyside Waste Disposal Authority) 與墨西賽德郡的5個地方政府建立夥伴關係，是負責管理、回收與處置當地居民生活廢棄物的地方管理機構。墨西賽德郡廢物處置管理局與各個負責收集廢棄物的地方政府共同合作，以確保家庭廢棄物可以安全地得到處置。該機構還負責管理遍及全郡範圍的14個家庭廢棄物回收中心。

本文件有特大字體、凹字、錄音帶以及其他語文版本可供索取。請致電或者發送電子郵件聯絡墨西賽德郡廢棄物處置管理局，電話號碼：0151 255 1444，電子郵件信箱：enquiries@merseysidewda.gov.uk

मरसीसाइड वेस्ट डिसपोजल अथॉरिटी (MWRDA) स्थानीय प्रशासन है जिसपर स्थानीय वासियों के कचरे कूड़े की व्यवस्था चलाने, उसको रीसाइकिल करने और फेंकने का दायित्व है। यह व्यवस्था मरसीसाइड की पाँच डिस्ट्रिक्ट काउंसिलों की भागीदारी में चलाई जाती है, जिनको वेस्ट कलेक्शन अथॉरिटी यानी कचरा उठाने वाली अथॉरिटीयां भी कहा जाता है। MWRDA प्रत्येक काउंसिल की भागीदारी में कार्य करने हुए यह सुनिश्चित करती है कि गृहस्थियों का कचरा कूड़ा सुरक्षित रूप से ठिकाने लगाया जाए। मरसीसाइड वेस्ट डिसपोजल अथॉरिटी पर पूरे मरसीसाइड में स्थित 14 वेस्ट रीसाइक्लिंग सेंटर, यानी कचरा रीसाइकिल केंद्रों का दायित्व भी है।

যহ দস্তাবেজ বড় অক্ষর, ব্রেল, সুননে वाली টেপ और अन्य भाषाओं में भी उपलब्ध कराई जा सकती है। कृपया मरसीसाइड वेस्ट डिसपोजल अथॉरिटी से संपर्क करें, या फोन करें: 0151 255 1444, वा इस पते पर ई-मेल भेजें: enquiries@merseysidewda.gov.uk

墨西賽德郡廢棄物處置管理局 (Merseyside Waste Disposal Authority) 與墨西賽德郡的5個地方政府建立了合作伙伴关系，是负责管理、回收与处置当地居民生活廢棄物的地方管理机构。墨西賽德郡廢物處置管理局与各个負責收集廢棄物的地方政府共同合作，以確保家庭廢棄物可以安全地得到處置。該机构还負責管理遍及全郡範圍的14個家庭廢棄物回收中心。

本文件有大大字印刷、盲文、录音带以及其它语言版本可供索取。請致電或者發送電子郵件聯絡墨西賽德郡廢棄物處置管理局，電話號碼：0151 255 1444，電子郵件信箱：enquiries@merseysidewda.gov.uk

Awdurdod Gwaredu Gwastraff Glannau Mersi (MWDA) yw'r awdurdod lleol sy'n gyfrifol am reoli, ailgylchu a gwaredu'r gwastraff a gynhyrchir gan breswylwyr lleol mewn partneriaeth â'r pum cyngor dosbarth yng Nglannau Mersi. Bydd MWDA yn gweithio gyda'r cyngorau unigol, sy'n cael eu galw'n Awdurdodau Casglu Gwastraff, er mwyn gwneud yn siwr bod gwastraff cartrefi yn cael ei waredu'n ddiogel. Mae'r Awdurdod yn gyfrifol hefyd am 14 Canolfan Ailgylchu Gwastraff Cartrefi ar hyd a lled Glannau Mersi.

Gallwn ddarparu'r ddogfen hon mewn print mawr, Braille a thâp sain ac mewn ieithoedd eraill. Cysylltwch ag Awdurdod Gwaredu Gwastraff Glannau Mersi drwy ffonio: 0151 255 1444 neu e-bostio: enquiries@merseysidewda.gov.uk

ਮਰਸੀਸਾਈਡ ਵੇਸਟ ਡਿਸਪੋਜਲ ਅਥਾਰਿਟੀ (ਮੀਮ ਡਬਲਯੂ ਡੀ ਏ - MWDA) ਲੋਕਲ ਅਥਾਰਿਟੀ ਦੀ ਜ਼ਿੰਮੇਵਾਰੀ ਮਰਸੀਸਾਈਡ ਦੀਆਂ ਪੰਜ ਡਿਸਟ੍ਰਿਕਟ ਕਾਉਂਸਿਲਾਂ ਦੇ ਸਹਿਯੋਗ ਨਾਲ ਸਥਾਨਕ ਨਿਵਾਸੀਆਂ ਦੇ ਘਰਾਂ ਦੇ ਕੂੜੇ ਨੂੰ ਚੁੱਕਣ, ਰੀਸਾਈਕਲ ਕਰਨ (ਉਹਨਾਂ ਨਵੀਆਂ ਚੀਜ਼ਾਂ ਬਣਾਉਣ) ਅਤੇ ਉਹਨੂੰ ਬਿਲੇ ਲਾਉਣ ਦੀ ਹੈ। ਵੇਸਟ ਕਲੈਕਸ਼ਨ ਅਥਾਰਿਟੀਆਂ ਆਪੀਆਂ ਸਾਣ ਵਾਲੀਆਂ ਇਹਨਾਂ ਵੱਖ ਵੱਖ ਕਾਉਂਸਿਲਾਂ ਦੇ ਨਾਲ ਮਿਲ ਕੇ ਮੀਮ ਡਬਲਯੂ ਡੀ ਏ ਇਹ ਯਕੀਨੀ ਬਣਾਉਂਦੀ ਹੈ ਕਿ ਘਰਾਂ ਦੇ ਕੂੜੇ ਨੂੰ ਸੁਰੱਖਿਅਤ ਢੰਗ ਨਾਲ ਬਿਲੇ ਲਾਇਆ ਜਾਏ। ਇਸ ਅਥਾਰਿਟੀ ਦੀ ਜ਼ਿੰਮੇਵਾਰੀ ਪੂਰੇ ਮਰਸੀਸਾਈਡ ਇਲਾਕੇ ਵਿੱਚ ਵਿੱਚ ਘਰਾਂ ਦੇ ਕੂੜੇ ਨੂੰ ਰੀਸਾਈਕਲ ਕਰਨ ਵਾਲੀਆਂ 14 ਥਾਵਾਂ ਦਾ ਪ੍ਰਬੰਧ ਚਲਾਉਣਾ ਵੀ ਹੈ।

ਇਹ ਦਸਤਾਵੇਜ਼ ਵੱਡੇ ਅੱਖਰਾਂ ਅਤੇ ਬ੍ਰੇਲ ਵਿੱਚ, ਸੁਣਨ ਵਾਲੀ ਟੇਪ 'ਤੇ ਹੋਰ ਭਾਸ਼ਾਵਾਂ ਵਿੱਚ ਵੀ ਮਿਲ ਸਕਦਾ ਹੈ। ਇਹਦੇ ਲਈ ਕਿਰਪਾ ਕਰਕੇ ਮਰਸੀਸਾਈਡ ਵੇਸਟ ਡਿਸਪੋਜਲ ਅਥਾਰਿਟੀ ਨਾਲ ਫੋਨ ਨੰਬਰ 0151 255 1444 'ਤੇ ਗੱਲ ਕਰੋ, ਜਾਂ ਇਹਨਾਂ ਨੂੰ ਇਸ ਪਤੇ 'ਤੇ ਈਮੇਲ ਭੇਜੋ - enquiries@merseysidewda.gov.uk

Laanta - Merseyside Waste Disposal Authority (MWDA) - ee Adeegga qashin qubku, waa dawladadda hoose ee ka mas'uulka ah maaraynta, dib-u-furdaaminta iyo qubida qashinka ay soo qubaan deegaanka aagaasi iyadoo wada-shaqayn ay la leeyihiin shan dawlad hoosaad oo ku yaal Merseyside. Laanta MWDA waxay la shaqaysaa dawlad hoose kasta kuwaas oo loo yaqaan Xil-hayaha Qashin Qaadka [Waste Collection Authorities], si ay u hubiyaan in qashinka deegaanka guryuhu qubaan inuu noqdo mid si aamin ah loo qubo. Xil-hayntaan waxay kaloo ka mas'uul tahay 14 xaruumood oo kale oo dib-u-furdaamiska qashinka guryaha u qaabilsan oo ku dhex-yaal Merseyside.

Arjigan waxaa lagu heli karaa far waaweyn, farta indhoolayda ama cajil maqal iyo afaf kale. Fadlan kala soo xiriir laanta - Merseyside Waste Disposal Authority Telefoonka: 0151 255 1444 ama emayl ugu dir: enquiries@merseysidewda.gov.uk

ਮਰਸੀਸਾਈਡ ਵੇਸਟ ਡਿਸਪੋਜਲ ਅਥਾਰਿਟੀ (Merseyside Waste Disposal Authority) ਇੱਕ ਸਥਾਨਕ ਅਥਾਰਿਟੀ ਹੈ ਜਿਸਦੀ ਜ਼ਿੰਮੇਵਾਰੀ ਮਰਸੀਸਾਈਡ ਦੀਆਂ ਪੰਜ ਡਿਸਟ੍ਰਿਕਟ ਕਾਉਂਸਿਲਾਂ ਦੇ ਸਹਿਯੋਗ ਨਾਲ ਸਥਾਨਕ ਨਿਵਾਸੀਆਂ ਦੇ ਘਰਾਂ ਦੇ ਕੂੜੇ ਨੂੰ ਚੁੱਕਣ, ਰੀਸਾਈਕਲ ਕਰਨ (ਉਹਨਾਂ ਨਵੀਆਂ ਚੀਜ਼ਾਂ ਬਣਾਉਣ) ਅਤੇ ਉਹਨੂੰ ਬਿਲੇ ਲਾਉਣ ਦੀ ਹੈ। ਵੇਸਟ ਕਲੈਕਸ਼ਨ ਅਥਾਰਿਟੀਆਂ ਆਪੀਆਂ ਸਾਣ ਵਾਲੀਆਂ ਇਹਨਾਂ ਵੱਖ ਵੱਖ ਕਾਉਂਸਿਲਾਂ ਦੇ ਨਾਲ ਮਿਲ ਕੇ ਮੀਮ ਡਬਲਯੂ ਡੀ ਏ ਇਹ ਯਕੀਨੀ ਬਣਾਉਂਦੀ ਹੈ ਕਿ ਘਰਾਂ ਦੇ ਕੂੜੇ ਨੂੰ ਸੁਰੱਖਿਅਤ ਢੰਗ ਨਾਲ ਬਿਲੇ ਲਾਇਆ ਜਾਏ। ਇਸ ਅਥਾਰਿਟੀ ਦੀ ਜ਼ਿੰਮੇਵਾਰੀ ਪੂਰੇ ਮਰਸੀਸਾਈਡ ਇਲਾਕੇ ਵਿੱਚ ਵਿੱਚ ਘਰਾਂ ਦੇ ਕੂੜੇ ਨੂੰ ਰੀਸਾਈਕਲ ਕਰਨ ਵਾਲੀਆਂ 14 ਥਾਵਾਂ ਦਾ ਪ੍ਰਬੰਧ ਚਲਾਉਣਾ ਵੀ ਹੈ।

இந்த தகவலை பெரிய எழுத்து, ப்ரேல், கேள்வி கேட்கும் தாள் மற்றும் பிற மொழிகளில் கிடைக்கக்கூடியது. இதைப் பெற விரைவில் அல்லது உடனடியாக அல்லது மின்னஞ்சல் மூலமாக அல்லது தொலைபேசி மூலமாக அல்லது 0151 255 1444 என்ற தொலைபேசி எண்ணில் அல்லது enquiries@merseysidewda.gov.uk என்ற மின்னஞ்சல் முகவரி மூலமாக தொடர்பு கொள்ளுங்கள்.

